

## All Packages Include

- Complete assessment by an experienced Registered Nurse Supervisor.
- Complete “kit” of care, including professional documentation records.
- Experienced Personal Support Workers who will work in complement with existing caregivers and family members to ensure a peaceful journey of your loved one.
- Visits by a Registered Nurse Supervisor to ensure that your care needs are being met.
- Access to a live health care professional who can provide additional services as needed any time of day or night.
- Service hours as required from 2 – 24 hours per day.

Since 1994, GEM Health Care Services has been providing dedicated caregivers to valuable clients 24 hours a day, 365 days/year. We are family owned and operated by a 6<sup>th</sup> generation Ottawa native. GEM is one of the first community health care agencies to be accredited, ensuring that you receive the best care possible!

*“GEM is the best agency we’ve had and we’ve had them all”*

Ms. Duncan;  
daughter of valued home care client.



**GEM Health Care Services Inc.**  
**Services de Santé GEM Inc.**

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## Professional Palliative Care Program

**Our Family for Yours!**

## Palliative Care Program

We guarantee all GEM Health Care staff will demonstrate care, compassion and empathy.

Our staff is trained to work for you in the care of your loved one in their final stages.

All of GEM Health Care Services staff is licensed, CPR/First Aid certified, are bonded and insured, to ensure you and your family receives the highest quality care.

In complement with existing caregivers, physicians and family, GEM HCS will preserve the integrity of the patient and family.




## Care & Empathy

We understand that this is a difficult time for you and your family.

Our Professional Palliative Care Program will focus on quality patient care while providing comfort, ensuring dignity and respect for the patient, family and loved ones.



## Available Packages

-  **Diamond**  
24 hours of Personal Support Services & 2 hours of Nursing
-  **Emerald**  
16 hours of Personal Support Services & 2 hours of Nursing
-  **Ruby**  
8 hours of Personal Support Services & 2 hours of Nursing



For more information, please call us, anytime at 613-761-7474 or visit our website at [www.gemhealthcare.com](http://www.gemhealthcare.com)